

QUESTIONS AND ANSWERS (Vendors and Suppliers)

New Brunswick Government announces the Creation of a New Common Services Corporation

1. What is the new common services corporation?

After many months of collaborative effort, the government is introducing legislation that will redefine the way services are delivered. By October 2015, a new Crown Corporation will be created and provide common services to Part I (departments and agencies), Part III (health entities) and the public. The new Corporation will also be able to provide services to all parts of Government.

2. Why is the Government creating this new common services corporation?

By bringing common services under one organization, we will streamline and modernize the way we do business as well as provide a standard and consistent level of service throughout the province. This will generate real financial savings that will contribute to balancing the budget.

3. Who will be part of the new Corporation?

Service New Brunswick (SNB), the New Brunswick Internal Services Agency (NBISA), the Department of Government Services (DGS) and FacilicorpNB will be merged into the new Crown Corporation. The new organization will include all services currently delivered by these four organizations. The new organization will also consolidate and encompass the functions of Information Technology, Supply Chain and some components of Finance for Part I and Part III.

4. What is the name of the new organization?

With its head office located in Fredericton, this new Part I Crown Corporation will take the name of Service New Brunswick and will provide services in both official languages.

5. How and when will the transition to the new organization take place?

Creating this new corporation is a complex process and it will take time to transition, transform and merge all aspects of these four organizations. Changes will be phased in to minimize the impacts. At this time, we anticipate the new corporation will be in place as of October 2015.

6. How will this impact the contracts currently in place?

The new corporation will assume all existing agreements and contracts involving Service New Brunswick, the Department of Government Services, the New Brunswick Internal Services Agency and FacilicorpNB.

7. What is the impact on the operations?

At this time the clients and the public of the four merged organizations will continue to receive the same services from the same providers. There will be no disruption to services currently provided. Changes will be phased in over time and communicated before they take place. By bringing common services under one organization, we will streamline and modernize the way we do business as well as provide a standard and consistent level of service throughout the province.

8. What will be the impact on the Request for proposal and Request for information and Request for Tender processes?

Vendors will see no changes to the processes for tendering.

9. Where will the savings come from?

With the merger of these government functions and creation of the corporation, it is anticipated that the Province will begin to see an annualized net operating benefit of more than \$30 million by the year 2020. These savings will be achieved primarily through the modernization of technology, systems and business processes associated with Information Technology and Supply Chain, Procurement and position reduction.

10. Who do I communicate with if I have questions?

Your contact person remains the same. Any change will be communicated before it takes place.