



Facilicorp^{NB}

2012-2013 Press Kit





About us

Created on March 11, 2008, FacilicorpNB is a public sector agency that manages shared services for the health-care system in New Brunswick (Canada).

Our mandate is to provide safe, cost-effective and innovative support services to the Regional Health Authorities in New Brunswick. We currently provide Materials Management, Clinical Engineering and Information Technology and Telecommunications, and Laundry and Linen services.

We generate savings that are initially reinvested in operational efficiencies. Then, the savings will be reinvested into new and enhanced information and technology systems, including those needed to create the “One Patient One Record” vision.

We fulfill our mandate by consolidating the management of services; standardizing processes and products to maximize efficiency; developing best practices; and leveraging greater critical mass in the procurement of goods and services.

History

The creation of FacilicorpNB was announced on March 11, 2008, as a part of broader health system reforms included in the 2008-2012 Provincial Health Plan.

The plan is based on the following six strategic pillars:

- Achieving a better balance between the need to promote good health and providing health care for those who are ill.
- Enhancing access to health services when, where and how they are needed.
- Improving the overall efficiency of the health-care system.
- Harnessing innovation to improve safety, effectiveness, quality and efficiency.
- Making quality count in the planning, implementation and delivery of all health-care services.
- Engaging partners in all aspects of health-care delivery.

FacilicorpNB was created to assume responsibility for certain non-clinical services and programs through successive transitions beginning in 2009 and ending in 2013. This process will allow Regional Health Authorities to focus their energies on providing high quality clinical care – a process that will help build an efficient, strong and sustainable health-care system.

Completed Transitions

On April 1st, 2009, Materials Management and Information Technology and Telecommunications departments from the Regional Health Authorities made the transition to FacilicorpNB. Fundy Linen made the transition to FacilicorpNB on January 1st, 2010. Most recently, Clinical Engineering services made the transition on April 1st, 2010. Hospital laundries joined our team on April 1st, 2012.

Upcoming Transitions

Financial Transactional Processing services (Accounts Payable / Accounts receivable / Payroll processing) will make the transition to FacilicorpNB before 2013.



Our Mission

FacilicorpNB provides innovative support services in a safe and cost-effective manner, creating value and exceeding customer expectations.

Our Vision

FacilicorpNB will be the leading provider of Shared Services in Canada.

Our Values

Integrity: we are ethical, honest, consistent and professional.

Teamwork: we cooperate and collaborate with our staff, customers and other stakeholders.

Accountability: we measure, monitor, and report our performance in an open and transparent manner.

Respect: we treat all stakeholders with courtesy, fairness and dignity, and communicate with them in both official languages.

Pride: we have personal and professional pride in everything that we do.

Environmental Stewardship: we are diligent in identifying and adopting practices that will reduce our environmental footprint.

The services we provide to the health system

“Our dynamic and committed team is comprised of over 900 employees throughout New Brunswick. We offer services in all Vitalité Health Network and Horizon Health Network zones.”

Information Technology and Telecommunications

- Application solutions
- Infrastructure operations
- IT service management
- Web development and support
- Project management
- Capital project support
- Enterprise architecture
- Telecommunications
- Computer learning: clinical and non clinical systems
- E-learning infrastructure and development tools
- Access management verification and reporting
- Electronic health record (One Patient, One Record initiative)

Clinical Engineering

- Assist RHAs with medical equipment planning
- Prepare technical specifications for medical equipment acquisition
- Medical equipment inspection and commissioning
- Medical equipment inventory and documentation
- Training medical equipment users
- Medical equipment performance monitoring
- Medical equipment service and support
- Medical equipment decommissioning
- Assisting with incident investigations
- Providing leadership/support for technical projects
- Sitting on clinical committees
- Health technology management

Materials Management

- Procurement of goods, services and equipment
- Product evaluation and standardization
- Vendor and contract management
- Group purchasing organization
- Shipping and receiving
- Inventory management
- Printing
- Mail
- Motor services
- Internal and external distribution
- Workplace Hazardous Materials Information Sheet (WHMIS) management

Laundry and Linen

- Investigation and analysis of new textiles
- Linen use and conservation in-services to customers
- Linen purchasing and inventory control
- Customized surgical textile packs
- Complete reusable incontinent care system
- Innovative online ordering system



Executive Team

- Gordon Gilman
President and CEO
- Guy Léger
*Vice President of Operations
and Chief Operating Officer*
- Andrew Beckett
*Vice President of Corporate Affairs
and Chief Financial Officer*
- Derrick Jardine
*Vice President of Information
Technology and Telecommunications
and Chief Information Officer*
- David Dumont
Vice President of Human Resources
- Chantal Poulin
*Executive Director of Communications
and Public Relations*
- John McNair
General Counsel and Corporate Secretary

Board of Directors

- Roxanne Fairweather, *Chair*
- Gordon Gilman, *CEO*
- Donna Mazerolle, *Saint John*
- Al Lacey, *Islandview*
- Malcom Little, *Riverview*
- Gerald O'Brien, *Q.C., Kiersteadville*
- Suzanne Roussel, *Dieppe*
- Odette Snow, *Q.C., Moncton*
- Don Ferguson, *Department of Health*
- Tom Maston, *Department of Health*
- Philippe Desrosiers,
Vitalité Health Network representative
- Rino Volpé,
*Chair of the Vitalité Health Network
Board of Directors*
- David Ferguson,
*Chair of the Horizon Health Network
Board of Directors*

Media Relations

Chantal Poulin
*Executive Director of Communications
and Public Relations*

Toll Free: 1-888-480-4404
Communications@FacilicorpNB.ca
www.FacilicorpNB.ca

Head Office

1 Germain Street, Suite 902
Saint John NB E2L 4V1
t. 506-663-2500
Toll Free: 1-888-480-4404
Info@FacilicorpNB.ca