

# INFO Evolution

Newsletter of  
**FacilicorpNB**

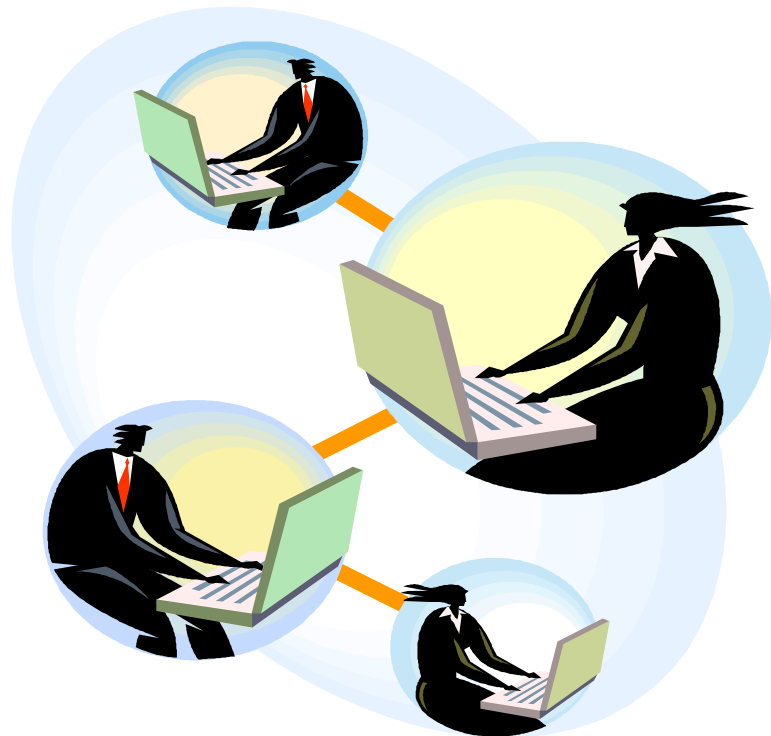
## The new Intranets Continue to Evolve

The new intranets for Horizon Health Network, Vitalité Health Network, and FacilicorpNB have been live since mid-January 2012 and work continues to improve content and expand features.

The three organizations continue to work closely together in planning and implementing new functionality. In May 2012, a joint governance committee was established to provide on-going oversight to the evolution of the intranets and prioritize and guide new development efforts.

On June 14 the Staff Lounge was launched on each intranet. This new functionality provides an e-bulletin board for staff to post classified ads, announcements and notices and offers quick links to local weather and road conditions. Many employees and physicians use the staff lounge section on a daily basis.

In the next few weeks, collaboration sites for committees and projects will be introduced. Collaboration sites



are special sites for work groups to use to share documents and files and collaborate together as a team. During the initial planning phase of the intranet project, staff in both RHAs and FacilicorpNB expressed the need for better collaboration tools. “One of

the key objectives of the new intranets was to improve communication and collaboration in and between our organizations. The new collaboration sites will help us meet this objective”, said Jill Ritchie, Executive Director of Application Solutions at FacilicorpNB.

## FacilicorpNB's 2011-2012 Annual Report Coming Soon

FacilicorpNB's 2011-2012 Annual Report will be published over the summer. In that document, we will present our major accomplishments in

2011-2012 at Information Technology and Telecommunications, Clinical Engineering, Materials Management, and Laundry and Linen. We will also

release our financial statement for the past fiscal year. Visit our website often to read this important document!

## A Word from the President and CEO



In 2010 FacilicorpNB launched its 2010-2013 Strategic Plan, focusing on customer relationships and service,

operational excellence, people and culture and accountability. That Strategic Plan fostered a strong sense of purpose and allowed us to chart a course, monitor our progress, and be accountable for our performance. We can all be very proud of what FacilicorpNB has accomplished over the past 3 years. Our senior management team has begun the development with our Board of Directors of our 2013-2016 Strategic Plan.

The 2013-2016 Strategic Plan will continue to guide our efforts in achieving our mandate and mission. Together with support and guidance from our Board of Directors and input our partners, the Regional Health Authorities and the Department of Health, our 2013-2016 Strategic Plan will be as ambitious and achievable through the efforts of our entire FacilicorpNB team.

If any of you have any questions, suggestions, or comments about our 2013-2016 Strategic Plan, please feel free to

send them along by email at [Question.Exec@FacilicorpNB.ca](mailto:Question.Exec@FacilicorpNB.ca) or by telephone at 1-855-480-3932.

I want to highlight at this time, some of the productive collaboration between FacilicorpNB and our partners in the health system, which has led to the recent completion of some important projects. Everyone should be proud of our joint efforts in the restoration of services at the hospital in Perth Andover, the updates on our intranets, and the implementation of software to improve and standardize management practices. These initiatives are further detailed in articles within this edition of Info Evolution.

Also, we are presently working on our 2011-2012 Annual Report. Among our numerous accomplishments for the past year was the first Health Energy Conference, standardized process for Request For Proposals (RFP), initiatives to improve our customer service, work on the transition of hospital laundry employees and our first employee recognition ceremonies. I encourage you all to take a moment to review this report of our efforts over the past year.

Finally, I thank each of you all for the ongoing dedication and hard work that you demonstrate on a daily basis. I hope everyone enjoys a great summer!

**Gordon Gilman**  
President and CEO

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## INFO Evolution The Newsletter of **FacilicorpNB**

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For any question or comment, contact us by email at [Communications@FacilicorpNB.ca](mailto:Communications@FacilicorpNB.ca).

## National Biomedical/Clinical Engineering Week Celebrated



FacilicorpNB celebrated the National Biomedical/Clinical Engineering Week, May 21-25. Information kiosks were installed in hospitals around the province to present the work

FacilicorpNB's 90 Clinical Engineering Technologists do to support the delivery of health-care services. In the picture, we can see Gisèle Beaulieu, Executive Director of the Chaleur

Regional Hospital, and Réjean Gauvin, Manager of Clinical Engineering in Zone 6 – Acadie-Bathurst.

## FacilicorpNB's Contribution to Restore Services in Perth Andover

FacilicorpNB continues to collaborate with Horizon Health Network and staff at the Hotel-Dieu St. Joseph hospital in Perth Andover to progressively restore services interrupted following the floods last spring.

Clinical Engineering, IT, and Materials Management staff have been working on the re-opening of the facility's

Emergency Room, Diagnostic Imaging Department, and Laboratory Services. Those services re-opened on June 18. FacilicorpNB staff worked on the inspection and installation of clinical and information technology equipment, and the purchasing of materials to replace what was damaged during the flood, checking inventories, etc.

Finally, IT employees continue to prioritize requests from the Upper River Valley area and Clinical Engineering developed and implemented an inspection plan for medical equipment damaged by the floods.

## Vitalité's Regional Kronos Project in the Implementation Phase



In late 2010, Vitalité Health Network kicked off the start of the Regional Kronos Workforce Project. It was identified as one of their priorities to help simplify employee scheduling, time-tracking and give them the opportunity to have a good attendance management solution and great reporting tools on a regional basis. The software is progressively implemented across the organization.

The objective of implementing Kronos Workforce is to have a common tool for

the transmission of electronic timecards, allowing the regional directors to manage timecards of their employees from any location. They will also have a standardized management of schedules, time and attendance that will permit them to produce regional reports from a common database. It will also make a real-time work schedule available to employees through a self-service option.

The regional project team is composed of representatives from HR, payroll, finance, education, staffing and IT.

During this project FacilicorpNB resources have been working with the RHA and contributing to infrastructure requirements and installation, making sure that the requirements for the equipment and solution are met, build/provide Meditech reports needed for the maintenance of Kronos, assist in the building of interface, back-up maintenance set up and many more responsibilities.

## Migration to Microsoft Office 2010 is Progressing Well

A team of IT employees has been working in collaboration with Horizon Health Network and Vitalité Health Network representatives over the past few months to install the Office 2010 suite. A pilot was conducted in May and the province-wide implementation started in June. The implementation will be done progressively over the next few months.

Over 8,000 computers in the New Brunswick health system are targeted by this migration. The balance of the workstations (about 4,000) will stay under Office 2003 due to

incompatibilities with clinical software. Office 2010 will be installed on those computers when they are refreshed or when software incompatibilities are resolved.

This change was necessary in part due to the fact extended support for Office 2003 will be decommissioned in April 2014.





## Appointments

**James Harrison** was appointed **Director of Laundry and Linen with FacilicorpNB for the Horizon Health Network area**. He will manage the laundry at Fundy Linen in Saint John, as well as the laundries in Fredericton, Moncton (Moncton City Hospital), and Miramichi.

James has expertise in the fields of Environmental Services, Sterile Supply, and Patient/Portering. He holds the designation of Registered Laundry and Linen Director (RLLD) and has over thirty years experience the linen service. Before his appointment with FacilicorpNB, he was Environmental Manager (housekeeping, laundry, and portering) at Moncton City Hospital.

Under the Executive Director of Laundry and Linen Services, Kathy Craig, and in cooperation with FacilicorpNB personnel, Jamie Harrison is responsible for the operational excellence and the maintenance of laundry facilities located within the areas that come under his responsibility. He is also responsible for budget management, achievement of our clients' objectives, risk management, performance indicators, operational improvements and change management.



*James Harrison*

James started in his new position on May 1, 2012. You may contact him by email at [James.Harrison@FacilicorpNB.ca](mailto:James.Harrison@FacilicorpNB.ca) and by phone at 506-850-8177.

As a result of the departure of Ann Dolan to pursue a new professional challenge, Nancy Butler-Rioux was appointed as acting Executive

Director of Strategic Sourcing until further notice. Nancy still keeps her responsibilities as Supply Chain Director for Zone 6 – Acadie-Bathurst). Also, Greg Demerchant was appointed as acting Director of Supply Chain for the Miramichi area until further notice. He continues as Supply Chain Director for the Fredericton and Upper River Valley area.

## Stay informed on our activities and job postings



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