

INFO Evolution

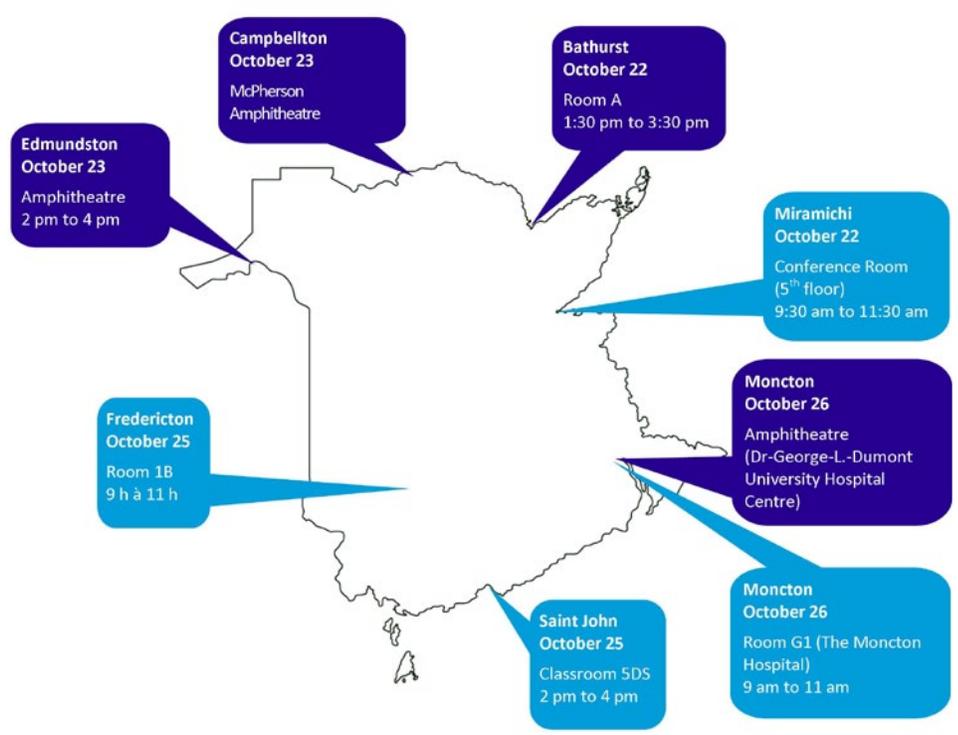
Newsletter of
FacilicorpNB

Information Sessions with Medbuy on the Process of Product Selection Coming to Your Area

Executives, managers, and physicians from the Regional Health Authorities as well as FacilicorpNB managers are invited to attend information sessions about the selection process of products used in the health system. The sessions will be held during the week of October 22-26, 2012.

During these sessions, representatives from the Medbuy group, which was selected as the provincial buying group, will explain the whole process, from the identification of the RFP project to the awarding of the contract, including the role of the ad hoc committees, product evaluation and the scoring process.

If you have any questions about this information tour, please contact Michel Levesque, Executive Director of Strategic Sourcing at FacilicorpNB at Michel.Levesque@FacilicorpNB.ca or by phone at 506-869-6140.



Stay informed about our activities and job postings:



A Word from the President and CEO



As you will read in this newsletter, our 2011-2012 Annual Report is now available. I would like to mention

the tremendous work done by our employees who created this document.

We are proud of our results for 2011-2012. We proved once again that we are a reliable partner in the New Brunswick Health System through our collaborative work with the RHAs and the Department of Health. Many projects were successful, such as the common health intranet portal, work on the electronic health record, and preparing the transition of hospital laundry employees. You will find all details on those projects and more in our annual report, which is available on our website at

www.facilicorpnb.ca/en/press_room.

The senior leadership of our organization has been working on a new three year strategic plan over the past several

months. This plan will build upon the successes and accumulated learning of the past four years by focusing our efforts on efficiently and effectively supporting New Brunswick's health system in a manner that supports each of the core pillars of our business.

Our plan rests on a solid foundation of input from our Board of Directors as well as senior management and physicians from the RHAs, the NB Health Council and the Department of Health. We also considered the results of our previous strategic plan, reviewed customer feedback surveys, and evaluated the progress captured by our annual reporting process. Lastly, to develop the plan we used the Balanced Scorecard approach.

This plan will be presented to the full Board of Directors in October for discussion and approval.

Gordon Gilman
President and CEO

Our Executive Team

Gordon Gilman
President & Chief Executive Officer
Gordon.Gilman@FacilicorpNB.ca
506-663-2503

Guy Léger
Vice President of Operations and Chief Operating Officer (COO)
Guy.Leger@FacilicorpNB.ca
506-663-2512

Andrew Beckett
Vice President of Corporate Affairs and Chief Financial Officer (CFO)
Andrew.Beckett@FacilicorpNB.ca
506-663-2515

Derrick Jardine
Vice President, Information Technology and Telecommunications and Chief Information Officer
Derrick.Jardine@FacilicorpNB.ca
506-663-2505

Josée Pelletier
Vice President of Human Resources (Interim)
Josee.Pelletier@FacilicorpNB.ca
506-663-2504

Chantal Poulin
Executive Director of Communications and Public Relations
Chantal.Poulin@FacilicorpNB.ca
506-739-2995

John McNair
General Counsel and Corporate Secretary
John.McNair@FacilicorpNB.ca
506-663-2506

INFO Evolution The Newsletter of **FacilicorpNB**

INFO Evolution, the external newsletter of FacilicorpNB, is published in March, June, September and December every year by the Communications and Public Relations Department.

- Executive Director of Communications and Public Relations
- Communications Officer
- Translator-Reviser
- Executive Administrative Assistant
- Graphic Designer

Chantal Poulin
Kevin Roussel
Denis Martin
Melissa Bochar
Sandi Emond

For any question or comment, contact us by email at Communications@FacilicorpNB.ca.

FacilicorpNB signs a procurement agreement with CAPsource

FacilicorpNB recently entered to an agreement with CAPsource in an effort to further maximize opportunities to obtain the best possible value for purchases of medical equipment for New Brunswick's health system. CAPsource is a company specializing in medical equipment procurement.

Through a single purchasing process, CAPsource will provide Vitalité Health Network and Horizon Health Network with a more cost-effective way to acquire medical equipment and reduce system turnaround time for the Request for Proposal (RFP)



process. CAPsource offers procurement opportunities for a variety of medical equipment at competitive prices.

FacilicorpNB continues to be responsible for the management of the procurement process, working alongside the RHAs, who will continue to lead the decision-making process and the final selection regarding their medical equipment.

The CAPsource Program (<http://www.medbuy.ca/publicen/capital-equipment.aspx>) specializes in procuring medical equipment and has over 20 years' experience providing services to Ontario, Saskatchewan, Quebec and, more recently, Nova Scotia.

FacilicorpNB Recognized by Professional Association

The New Brunswick Society of Certified Engineering Technicians and Technologists (NBSCETT), which Clinical Engineering Technologists are members of, awarded FacilicorpNB its President's Award, in April.

FacilicorpNB was thereby recognized as an employer that promotes and encourages certification of its Clinical Engineering employees and supports the endeavours of the NBSCETT.

In the picture, we can see Derrick Jardine, Vice President of Information Technology and Telecommunications, Kirby Farris, certified member of NBSCETT and Clinical Engineering Manager for the Saint John area, receiving the award from David Sheaves, past President of the NBSCETT, and David Dumont, then Vice President of Human Resources.



2011-2012 Annual Report now Available

FacilicorpNB's 2011-2012 Annual Report was recently published. The document presents a recap of our operations over the past fiscal year.

Once again, FacilicorpNB had a positive impact on New Brunswick's health system. Many projects completed in partnership with Regional Health Authorities have helped to improve system-wide efficiency. Among those projects, there was the first Health Care Energy Conference, the Kronos Workforce Central project in Vitalité, support for the new Emergency Department at the Saint John Regional Hospital, collaboration in implementing cancer prevention and screening tools, and the common health intranet portal.

Many other projects were successful in 2011-2012, such as the planning process for the transition of hospital laundries, and the selection of Medbuy as the single group purchasing organization for the health system.



We generated over \$7.3 million in savings in 2011-2012. FacilicorpNB has now found \$13.9 million in ongoing annual savings since it was created in September 2008.

“Once again, we were very successful in the past year in achieving efficiencies and savings according to an aggressive set of goals”, said President and CEO Gordon Gilman. “Managing change on this scale requires trust, earned through the successful achievement of shared

objectives. Our team makes this happen on a day-to-day basis through effective management, long-term relationship building, and a commitment to accountability. I invite you to take a few moments and read our latest report”.

The 2011-2012 Annual Report is available in the “Press Room and Publications” section on our website.

FacilicorpNB

Our Mission

FacilicorpNB provides innovative support services in a safe and cost-effective manner, creating value and exceeding customer expectations.

Our Vision

FacilicorpNB will be the leading provider of Shared Services in Canada.

Our Values

Integrity: we are ethical, honest, consistent and professional.

Teamwork: we cooperate and collaborate with our staff, customers and other stakeholders.

Accountability: we measure, monitor, and report our performance in an open and transparent manner.

Respect: we treat all stakeholders with courtesy, fairness and dignity, and communicate with them in both official languages.

Pride: we have personal and professional pride in everything that we do.

Environmental Stewardship: we are diligent in identifying and adopting practices that will reduce our environmental footprint.

Appointments

Josée Pelletier was seconded to the role of **acting VP of Human Resources** for the period of David Dumont's secondment as lead for the planning and execution of the transition of Financial Transaction Processing.

Josée Pelletier has a strong knowledge of FacilicorpNB's HR needs and future plans. She has an extensive management background from her work in the private sector. Her recent role as a member of the 2013-2016 Strategic Planning Work Group provides her with a good understanding of the future direction of the company and the health system.

Charles Beaulieu has been appointed as **Executive Director of Clinical Engineering** at FacilicorpNB. He will replace Jean Marie Godin who is retiring in December 2012.

Jean-Marie's responsibilities in IT will be transferred to Tania Davies, Executive Director of the Project Management Office as of December 1, 2012.

Charles obtained his Technologist Electronic Engineering diploma from the NBCC Bathurst in 1984, a Staff Management certificate from the Université de Moncton in 1992, a Bachelor of Commerce – accounting and finance concentrations from Université de Moncton in 1997, and a Masters Degree in Business Administration from Université de Moncton in 2004.

He brings with him 28 years' experience in the health system in the Edmundston area, such as in Clinical Engineering, Finance, and management. He will begin in his new position on October 9, 2012.



Michel Levesque

His office will be located in Edmundston and he will work with the Clinical Engineering team throughout the province. You may reach him by email at Charles.Beaulieu@FacilicorpNB.ca.

Joanne Jury was appointed to the position of **Director of Application Maintenance**. In this role, Joanne will provide leadership to Application Solutions teams that deliver application maintenance and support services to the Horizon Health Network and to FacilicorpNB. This replaces the role previously held by Rachel Wilson, who has assumed the position of Director of Shared Application Services.

Michel Levesque, who is currently Executive Director of Group Purchasing, will take over the responsibilities of **Executive Director of Strategic Sourcing**, as the two positions have been combined.

Nancy Butler-Rioux, who had been the acting Executive Director of Strategic Sourcing for the past few months, returned to her previous responsibilities



Charles Beaulieu

as **Director of Supply Chain** for Zone 6 - Acadie-Bathurst. In addition to this, she is now Director of Supply Chain for Zone 4 - Northwest and Zone 5 - Restigouche.

Greg Demerchant was appointed as **Director of Supply Chain** for the Fredericton and Miramichi areas.

Scott Beaulieu was appointed as **Manager of the Provincial Service Desk**. He will continue to carry out his responsibilities as Deskside Support Manager for Zone 4 - Northwest, Zone 5 - Restigouche, Zone 6 - Acadie-Bathurst and Zone 7 - Miramichi until his former position is filled.

James Belliveau was appointed as **Director of Maintenance** with the Laundry and Linen Division. He has the responsibility for the maintenance of the equipment in all of the hospital laundries under FacilicorpNB.