

FacilicorpNB INFO Evolution

Newsletter of FacilicorpNB, the Shared Services Agency

Clinical Engineering Services to Join FacilicorpNB on April 1, 2010

After Materials Management and Information Technology and Telecommunications services on April 1, 2009, and then Fundy Linen Service Inc. on January 1, 2010, Clinical Engineering will be added to the services provided by FacilicorpNB on April 1, 2010.

The ground work for the transition has been going on for several months. In October, Executive Vice-President of Operations and COO Guy Léger went on an information tour to meet with Clinical Engineering staff in every zone.

M'hamed Ratmi was appointed as Director of Clinical Engineering with FacilicorpNB in November. Mr. Ratmi will work collaboratively with Clinical Engineering services directors and appropriate Regional Health Authorities' staff to make sure we have a smooth transition of these services.

A scope of services is being finalized and a Service Level Agreement will be developed in cooperation with Regional Health Authority A and the Horizon Health Network.

Among other things, this type of agreement records the common understanding between both parties regarding priorities, and responsibilities for a specific service. The type of

information contained in a SLA would be the availability and location of services, the hours of service, as well as funding and savings transfer mechanisms. It also provides processes for conflict resolution, the costing of new services, etc. Service Level Agreements have been developed for Materials Management

services and also for Information Technology and Telecommunications services.

"The transition of Materials Management and Information Technology and Telecommunication services went extremely well and we will use that blueprint to make the transition of Clinical Engineering services to FacilicorpNB", said Guy Léger. "We will work with our partners to be well prepared for this transition."

Until April 1, 2010, details about the transition of Clinical Engineering services will be communicated regularly. FacilicorpNB will continue publishing the Transition Evolution newsletter, and will

also organize information tours and presentations with Clinical Engineering and Regional Health Authority employees and with its other partners.



Take a Look at our new Website!

A new version of FacilicorpNB's website is now online. The website now offers more complete information about our services and our organization. Sections about the history and details of the services provided by FacilicorpNB have been created and our "Careers" section has been improved. We also list the services that will make the transition to FacilicorpNB. See you at www.FacilicorpNB.ca!

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A word from the President and Chief Executive Officer



It has been a busy fall season for all health officials and workers.

Everyone had the additional job of managing the effects of

the influenza A (H1N1) pandemic. I think we were able to successfully provide the necessary services to our health-care system and to meet the increasing needs of our clients. I believe our health-care system has been handling the situation very well, thanks to the great leadership and collaboration of all stakeholders.

A highlight from the fall for FacilicorpNB was our joint strategic planning exercise with our Board of Directors, the Regional Health Authorities and the Department of Health. This was held in September and we are currently putting the final touches on that document. The results of this effort will provide us with a strategic plan that will guide the organization for the next three years. Once finalized, we will be sharing it with you, our employees and all of our partners.

Some important projects are currently underway and are about to show results.

First, the creation of our payroll system, which will be implemented at the end of the month, has required major input from our staff. Congratulations to everybody who put their skills to work and helped us build our own payroll system. And I have to thank the Regional Health Authorities for providing us with this service since the inception of FacilicorpNB.

The upcoming year will be an exciting one for FacilicorpNB. It will start on January 1 with the transition of Fundy Linen Service Inc. The transition of this laundry is the first step in reorganizing laundry services in New Brunswick. Also, in April, Clinical Engineering services from the Regional Health Authorities, which represent approximately 100 employees from around the province, will make the transition to FacilicorpNB. In short, there's a lot of work ahead!

In closing, I want to thank our partners and clients for helping make this a very successful year for our organization. I also want to wish you all Happy Holidays. I hope that 2010 will bring you much success and good health!

Gordon Gilman
President and
Chief Executive Officer

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INFOEvolution

INFO Evolution, the external newsletter of FacilicorpNB, is published in March, June, September and December every year by the Department of Communications and Public Relations. The next issue will be published March 25, 2010. For any question or comment, contact us by email at Communications@FacilicorpNB.ca.

Only a Few Days Left Before the Transition of the Fundy Linen Laundry

The big day is coming up! On January 1, 2010, Fundy Linen Service Inc. will change its legal status and become the Fundy Linen Laundry, a part of our Laundry and Linen Division.

Executive Vice-President and COO Guy Léger said the transition is the first step in reorganizing laundry services in New Brunswick.

"The transition of Fundy Linen Services Inc. to FacilicorpNB is very positive," he said. "Over the past years, these people have developed an expertise in the laundry industry that will be useful when the time comes to transition the other New Brunswick hospital laundries."

The transition won't have an impact on the processes, equipment or operations of the Fundy Linen Laundry.

FacilicorpNB's mandate includes the consolidation of the entire hospital laundry system to ensure that it is efficient and cost effective. As of today, no decisions have been made. What is known is that changes are required to address the steady increase in volume and the poor condition of equipment that currently exists in our hospital laundries.

The clients of the Fundy Linen Laundry will continue to use the same telephone number and work with the same staff as before. They will also be able to continue to order their linen online. It won't be necessary to download the plug-in application again in order to send orders.



Over 50 employees from the Fundy Linen Laundry are about to join FacilicorpNB on January 1, 2010.

Website

Starting December 21, the www.FundyLinen.ca website will be automatically redirected to www.FacilicorpNB.ca/Laundry. That section of the FacilicorpNB website will feature the Fundy Linen Laundry services as well as contact information. It is still possible to order online from FacilicorpNB's website and to download the plug-in application, if necessary.

FacilicorpNB Ready to Manage its Payroll System

The working group to develop and implement FacilicorpNB's Payroll Services has finished the ground work to launch the agency's own payroll system.

Testing ended a few days ago. FacilicorpNB's employees' pay period with the Regional Health Authorities will end on December 25. The first pay period with FacilicorpNB will start on December 26.

Chief Financial Officer Kathy Greenbank led the project along with project manager Michael Potter. The project drew on a variety of expertise from several areas such as finance, human resources, information technology and on the contribution from Regional Health Authorities.

FacilicorpNB's Executive Team would like to thank the Regional Health Authorities for their collaboration by allowing FacilicorpNB to use their payroll system. It provided us with the time needed to create our own payroll system and we are grateful for that.



New Clinical Information System Goes Live in Zone 2 – Saint John

On November 21, a new registration and clinical information system – i3 (integrated interdisciplinary information) went live in Horizon Health Network's (HHN) Zone 2 – Saint John. A clinical information system (CIS) tracks patient information, schedules facilities and manages the day-to-day flow of patient care.

It has been more than 15 years since an information system project of this size and significance has occurred in the province. The zone's old CIS, E7000, was installed in 1979. This extensive system "replacement" has been in the planning, building and testing phases for over three years. Resources from HHN and FacilicorpNB, along with a number of contractors have worked together to design and build a solution that will improve accessibility of patient information across the zone's facilities and will support the efforts to continuously improve patient safety.

Here are a few quick facts about the project:

- Over 30,000 training hours provided;
- Converted 450,000 patient records; 5.6 million visits; 19.4 million laboratory and diagnostic imaging and health record reports from E7000; and
- Over 250,000 configuration points in the formulary alone.

A support team was assembled to support go-live.

Derrick Jardine, Vice President of Information Technology and Telecommunications and CIO, recalled that one of our values is that we cooperate and collaborate with our customers and other stakeholders. "We are aware of the important impact this project will have on the daily work of all clinicians and clinical support staff in Zone 2 – Saint John. We are very proud of the state-of-the-art system that has been implemented and of the high level of collaboration that took place between all stakeholders".

Some wonderful feedback has been received from HHN:

"I also extend congratulations and thanks to FacilicorpNB and Derrick Jardine and his team of multiple experts who guided this project from start to finish."

- Donald J. Peters, CEO

"We can't underestimate the magnitude of this implementation... The i3 Command Center was like something out of the movies and Derrick was leading his team through every aspect of the "go live". The IT folks were very well prepared."

- Nancy Savage, Vice President of Clinical Services

To everyone who helped make this project successful, thank you very much.

[Home](#) > [Business Tools](#) > [Departments Projects](#) >

i3 System

Administrative Support
Departments & Projects
Forms
People
Templates

What's new?
i3 news and updates

General Information
General Information about the project, what it's about and the most current news.

i3 Learners
Here you can get news, view the new system, and complete i3 System training modules.

iDocs
Physicians can get up-to-date information about the project and other items of interest.

Unit Councils
Unit council members can complete tasks, and report on what has been completed in their unit.

SCM Reference
Contact Us

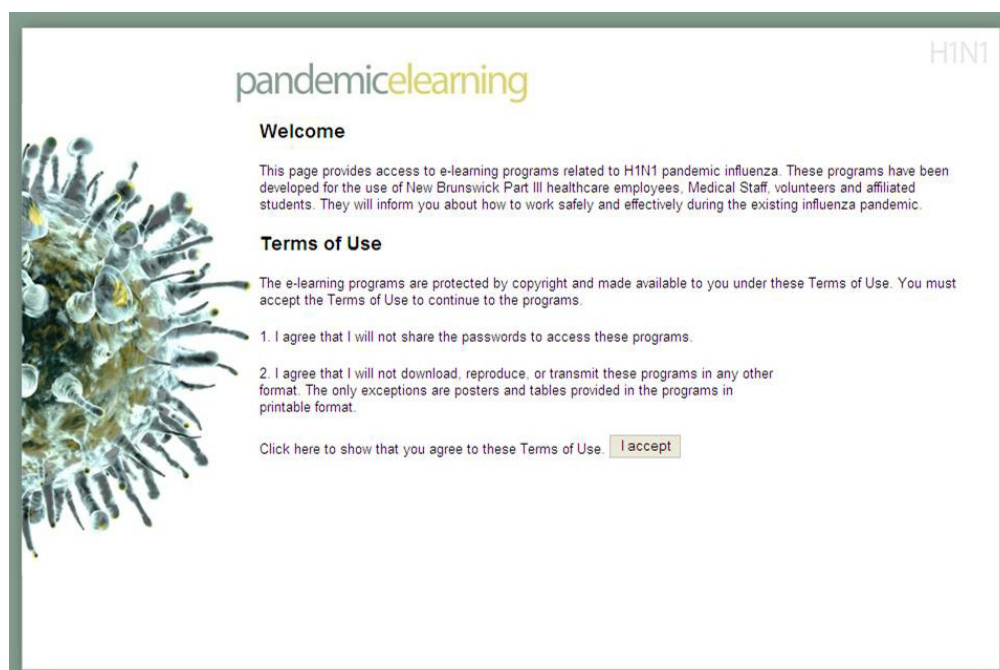
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FacilicorpNB Contributed to the Training of Health Employees on the H1N1 Flu Situation

An Information Technology and Telecommunications team from FacilicorpNB recently put forward a tremendous effort in the completion of a project that helped New Brunswick health-care employees receive on-line training courses on infection control procedures and precautions regarding the H1N1 flu pandemic.

This project was a challenge for all involved due to the short timelines. The team quickly collaborated to provide an environment using the infrastructure of Zone 1 – Moncton and

the application/Website knowledge of Zone 2 – Saint John. The end product was a workable solution capable of hosting the training programs developed by the Organizational Development Department at Horizon Health Network and making these programs accessible to over 30,000 employees of Regional Health Authority A, Horizon Health Network, FacilicorpNB and Ambulance NB.



Guy Léger appointed to GS1 Canada Carenet's Board

Last September, Executive Vice President of Operations and COO Guy Léger was appointed to GS1 Canada Carenet's Board of Directors.

The Carenet Health-Care Sector Board seeks to improve health care across Canada through the use of global GS1 standards within the Canadian healthcare supply chain, enabling significant advancements in patient safety, as well as cost and time savings.

For more information about this organization, visit www.carenet.ca.

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Appointment

M'hamed Ratmi has been appointed as Director of Clinical Engineering with FacilicorpNB.

In his role, M'hamed will lead the transformation to province-wide Clinical Engineering services. He is also responsible for the planning and execution of Clinical Engineering goals and initiatives that support the long-term objectives, mission and vision of FacilicorpNB.

M'hamed completed his Master's Degree in Engineering Science from Lvov Polytechnic Institute, former USSR, and a Master's Degree in Biomedical Engineering from the University of Technology in Compiègne, France.

He is a member of several professional associations and committees, and is a registered Professional Engineer with the Association of Professional Engineers and Geoscientists of New Brunswick. M'hamed has more than 22 years' experience in Clinical Engineering. He is a consultant to the World Health Organization.

Prior to joining FacilicorpNB's team, M'hamed was the director of Regional Clinical Engineering shared between RHA A, Zone 1 - Beauséjour and Horizon Health Network, Zone 1 - Moncton.

