



Facilicorp^{NB}

2014-2015
Corporate Profile





About us

FacilicorpNB is a public sector agency located in New Brunswick (Canada) managing shared services for the health-care system.

Our mandate is to provide safe, cost-effective and innovative support services to Regional Health Authorities, nursing homes, and the Department of Health. We currently provide Supply Chain, Clinical Engineering, Information Technology and Telecommunications, and Laundry services.

We fulfill our mandate by consolidating the management of services; standardizing processes and products to maximize efficiency; developing best practices; and leveraging greater critical mass in the procurement of goods and services.

History

The creation of FacilicorpNB was announced on March 11, 2008. The Head Office officially opened in September 2008. Through successive transitions, between 2008 and 2013, the agency has taken on the responsibility of managing and providing services in the areas of Information Technology and Telecommunications, Supply Chain, Laundry, and Clinical Engineering.

Following these transitions, FacilicorpNB launched a number of initiatives in collaboration with the RHAs and the Department of Health. Among them were the standardization and streamlining of processes, software, clinical equipment, and information systems. We also implemented strategic sourcing initiatives, and consolidated group purchasing activities under a single GPO.

These initiatives have enabled us to generate operational efficiencies and annual savings of \$21.5 million (as of April 1, 2013) for the New Brunswick health system. The money saved has either been given back to the Province, or re-invested in the health system as new investments and capital improvements.

Thereby, FacilicorpNB plays an important part in maintaining the sustainability of New Brunswick's health system.



Our Mission

FacilicorpNB provides innovative support services in a safe and cost-effective manner, creating value and exceeding customer expectations.

Our Vision

FacilicorpNB will be the leading provider of health shared services in Canada.

Our Values

Integrity: we are ethical, honest, consistent and professional.

Teamwork: we cooperate and collaborate with our staff, customers and other stakeholders.

Accountability: we measure, monitor, and report our performance in an open and transparent manner.

Respect: we treat all stakeholders with courtesy, fairness and dignity, and communicate with them in both official languages.

Pride: we have personal and professional pride in everything that we do.

Environmental Stewardship: we are diligent in identifying and adopting practices that will reduce our environmental footprint.

The services we provide to the health system

“Our dynamic and committed team is comprised of over 900 employees throughout New Brunswick. We offer services in Vitalité Health Network, Horizon Health Network, nursing homes, and the Department of Health.”

Information Technology and Telecommunications

- Application solutions
- Infrastructure operations
- IT service management
- Web development and support
- Project management
- Capital project support
- Enterprise architecture
- Telecommunications
- Computer learning: clinical and non clinical systems
- E-learning infrastructure and development tools
- Access management verification and reporting
- Electronic health record (One Patient, One Record initiative)

Clinical Engineering

- Assist RHAs with medical equipment planning
- Prepare technical specifications for medical equipment acquisition
- Medical equipment inspection and commissioning
- Medical equipment inventory and documentation
- Training medical equipment users
- Medical equipment performance monitoring
- Medical equipment service and support
- Medical equipment decommissioning
- Assisting with incident investigations
- Providing leadership/support for technical projects
- Sitting on clinical committees
- Health technology management

Supply Chain

- Procurement of goods, services and equipment
- Product evaluation and standardization
- Vendor and contract management
- Group purchasing organization
- Shipping and receiving
- Inventory management
- Printing
- Mail
- Motor services
- Internal and external distribution
- Workplace Hazardous Materials Information Sheet (WHMIS) management

Laundry and Linen

- Investigation and analysis of new textiles
- Linen use and conservation in-services to customers
- Linen purchasing and inventory control
- Customized surgical textile packs
- Complete reusable incontinent care system
- Innovative online ordering system



Executive Management Team

- Derrick Jardine
President and CEO
- David Dumont
Vice President of Supply Chain and Laundry Services
- Jill Ritchie
Vice President of Technology Solutions and Services
- Vacant
Vice President of Corporate Services

Board of Directors

- Marcus Goddard, *Chair*
- Lily Durepos, *Vice Chair*
- Derrick Jardine, *CEO*
- Mike Coster
- Christian Couturier
- Paul Couturier
- Dr. David Elias
- David Ferguson
- David T. Hashey, *Q.C.*
- Manon Losier
- Paula MacNeil
- Tom Maston
- Sonia Roy
- Renée Laforest

Media Relations

Chantal Poulin
Corporate Director of Communications

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